



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Michael G. Carney

Application No.: 10/674,749

Art Unit: Not Yet Assigned

Filed: September 30, 2003

Examiner: Not Yet Assigned

For: **COMPUTER-IMPLEMENTED SYSTEM
AND METHOD FOR MANAGING SERVICE
AGENTS**

Attorney Docket No.: 343355600069

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
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Sir:

This Statement is submitted in compliance with 37 C.F.R. § 1.56.

A list of patent(s) and/or publication(s) is set forth on the attached Form PTO-1449.

Any fees required for the proper filing of this Information Disclosure Statement should be withdrawn from the Jones Day Deposit Account No. 50-1432, account 343355600069.

Respectfully submitted,

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Date:

1/5/2004

I hereby certify that this correspondence is being deposited today with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

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By: Kathleen J. Kopych

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Complete if Known

Application Number	10/674,749
Filing Date	September 30, 2003
First Named Inventor	Michael G. Carney
Art Unit	Not Yet Assigned
Examiner Name	Not Yet Assigned
Attorney Docket Number	343355600069

Sheet	1	of	1
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U. S. PATENT DOCUMENTS

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FOREIGN PATENT DOCUMENTS

[illegible]

Examiner Signature	Date Considered
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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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